



Florida Department of Health in Clay County

## Annual Report 2013



It's a **NEW!** day in public health in Clay County!

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**DOH Mission Statement** - To protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

**Vision Statement** - To be the **Healthiest State** in the Nation

**Values: (ICARE)**

**I**nnovation: We search for creative solutions and manage resources wisely.

**C**ollaboration: We use teamwork to achieve common goals & solve problems.

**A**ccountability: We perform with integrity & respect.

**R**esponsiveness: We achieve our mission by serving our customers & engaging our partners.

**E**xcellence: We promote quality outcomes through learning & continuous performance improvement



## Message from the New Health Officer

The Florida Department of Health in Clay County (new official name) has achieved a great deal this past year. This report reflects the efforts of our staff, community partners and commitment of our citizens for Clay County to be among the healthiest counties in Florida. My tenure began February 1 and we have been working with our partners to help reduce the rate of obesity in Clay, improve opportunities to help our citizens utilize the health care system and reduce the abuse/misuse of prescription drugs. These collaborative efforts help ensure success in our efforts to improve the public health system.



We have been working towards achieving public health accreditation along with the entire State. This initiative provides an opportunity to highlight how we make processes more effective and efficient while continuously making improvements. Quality improvement is an integral aspect of public health and ensures we are using tax dollars efficiently and implementing effective programs and services for our community.

We are grateful to our community partners, elected officials and community members for your support and cooperation this past year. Our success is the direct result of the partnerships and cooperation that each of you provide in our efforts to improve the public health in our great community. Thanks for a great year and we are pleased to serve the people in Clay County.

Sincerely,

Winifred M. Holland, MPA, MA, LMHC  
Health Officer

### Clinic Services

Clinic fees are based on income and family size at the initial Social Service Assessment and updated annually. The majority of our clients (62%) are uninsured. Clinic Services are provided on a sliding fee scale. Immunizations are FREE through age 18, and then based on the cost of the vaccine for adults. We provide a multitude of clinical-based programs and ancillary services funded by federal, state, county and grant generated revenues. Our patient assistance drug program provided \$804,802 worth of medication to clients.

## **Clinical Services Provided in 2013**

Clients 8985 - Visits 18434

### **Family Planning Services**

Clients 1205 - Visits 2177

### **HIV Services**

Clients 102 - Visits 487

### **Sexually Transmitted Disease**

Clients 673 - Visits 1041

### **Child and Adult Health**

Clients 3749 - Visits 10620

### **Hepatitis & Liver Failure Prevention**

Clients 416 - Visits 533

### **TB Control Services**

Clients 101 - Visits 319

### **Immunizations**

Clients 2739 - Visits 3257



### **Electronic Health Records**

Staff began implementing a comprehensive electronic health records program in FY12. When complete, this program will replace paper patient records, increase clinical staff efficiency, increase patient safety, protect patient privacy, and provide valuable insight into Health Department practices that will facilitate planning and evaluation.



### **Mental Health Counseling Services**

Mental health services are being offered to qualified clients of the health department. This important partnership with Clay Behavioral Health serves people with serious mental health illness who may not otherwise be treated.



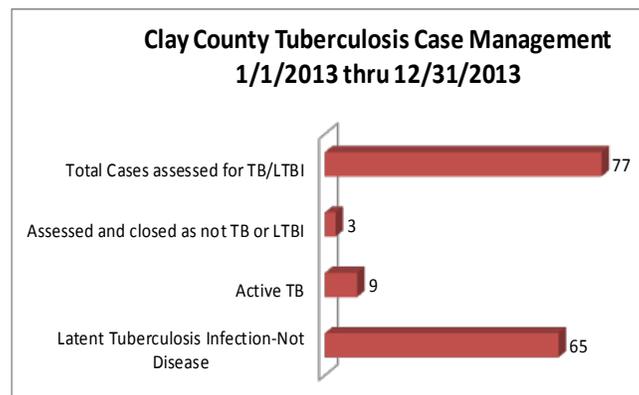
### **Teen Health Center**

We are proud of our new Teen Health Center which provides education, activities, and a limited amount of free walk-in health services to local teenagers. Educational topics include: HIV/STD prevention, unplanned teen pregnancy prevention, healthy relationships, bullying, nutrition and physical activity. Education is provided by Health Educator and the Teen Health Center Advocate/AmeriCorps Member. Walk-in health services provided by an ARNP; include access to free birth control and free HIV/STD testing as well as treatment for STDs, if necessary.

## Epidemiology/STDS

This department conducts communicable disease and outbreak investigations, disease surveillance and screening, and educational efforts to prevent the spread of infectious disease.

FLORIDA DEPARTMENT OF HEALTH, Clay County Communicable Disease Frequency Report Date Range 01/01/2013-12/31/2013	
	# Cases
CAMPYLOBACTERIOSIS	29
CRYPTOSPORIDIOSIS	4
DENGUE FEVER -	1
ESCHERICHIA COLI, SHIGA TOXIN PRODUCING	2
GIARDIASIS	3
HEPATITIS B (+HBsAg IN PREGNANT WOMEN)	2
HEPATITIS B, ACUTE	1
HEPATITIS B, CHRONIC	17
HEPATITIS C, ACUTE	1
HEPATITIS C, CHRONIC	253
LEAD POISONING	3
LISTERIOSIS	1
LYME DISEASE	2
MENINGITIS, BACTERIAL, CRYPTOCOCCAL, MYCOTIC	3
PERTUSSIS	3
RABIES, POSSIBLE EXPOSURE	19
ROCKY MOUNTAIN SPOTTED FEVER	1
SALMONELLOSIS	97
SHIGELLOSIS	19
STREP PNEUMONIAE, INVASIVE DISEASE, DRUG-R	2
STREP PNEUMONIAE, INVASIVE DISEASE, SUSCEPT	6
STREPTOCOCCAL DISEASE INVASIVE GROUP A	5
VARICELLA	3



Clay County STD Summary for 1/1/2013-12/31/2013									
	Chlamydia Cases			Gonorrhea Cases			Infectious & Early Latent Syphilis		
	Count	Total	Percent	Count	Total	Percent	Count	Total	Percent
Gender									
Male	169	704	23%	67	126	53%	4	4	100%
Female	531	704	75%	59	126	47%	0	4	0%
Age Group									
10-14yrs	5	704	0.70%	0	126	0%			
15-19	215	704	30%	20	126	16%			
20-24	287	704	41%	36	126	29%	1	4	25%
25-29	101	704	14%	34	126	27%			
30-34	39	704	6%	21	126	17%	1	4	25%
35-39	23	704	3%	7	126	5%			
40-44	18	704	3%	2	126	2%	2	4	50%
45-55	13	704	2%	3	126	2%			
55+	2	704	0.30%	2	126	2%			
unknown	1	704	0.10%	0	126				



**HIV/AIDS Outreach**

FDOH in Clay County held free rapid HIV testing events. Normally, there is a \$20 fee and results take 1-2 weeks. Rapid testing gives results in 15 minutes. A support group for HIV+ patients was formed in Clay County. Community outreach for HIV/AIDS generally occurs on a monthly basis.

## School Health Services

School Health Services helps to ensure children are healthy and ready to learn. The school health team partnered with elementary schools to identify students who had received the Tetanus, Diphtheria and Pertussis vaccination from their healthcare provider. Almost 3,000 records were reviewed in Florida Shots and the team provided the required immunization certifications to the schools for the vaccinated students. The team also offered vaccinations to all the uninsured 6<sup>th</sup> grade students at full service elementary schools; 109 vaccinations were provided during the school day.

Other services included 9,947 vision, 7,566 hearing and 2,648 scoliosis screenings. In order to educate and inform parents, the school health team performed body mass index screenings for 7,536 students in the 1<sup>st</sup>, 3<sup>rd</sup> and 6<sup>th</sup> grades. Results show that 67% are at a healthy weight, 3% underweight and 30% are either overweight (15%) or obese (15%).



### Fluoride Program

The school health team partnered with the Baker Clay Dental Clinic to offer a new fluoride program. Weekly fluoride treatments were offered to all students at two elementary schools. The parents of approximately 600 students granted permission for their child(ren) to receive weekly fluoride treatments at these schools. An introduction to the program services and dental education was provided to faculty and staff at both schools.

## Environmental Health

The environmental health department is concerned with all aspects of the natural and built environment that may affect human health. They are enjoying their “new” location – collocated with the County Building and Zoning Department. Customers/clients can now get applications/questions addressed without getting in their vehicles and driving between county and state agency buildings.

Program Area	Number of Services *		
Biomedical Waste	240	inspection/re-inspection	563
Body Art (Tattoo/Piercing)	30	OSTDS – Plan Review/site evaluations	562
Food Hygiene	421	OSTDS – complaints	82
Group Care	190	OSTDS – Enforcement	45
Limited Use Water	351	Swimming Pools	229
Private Wells	534	SUPER Act/Well Surveillance	70
Public Water	4	Tanning	39
Mobile Home Parks/Camps	30	SQG	208
OSTDS –		General complaints	1

\* Unless specified, Includes inspections, re-inspections, site evaluations, complaints, and/or enforcement.

2013 was the “Water” year for Quality Assessment Review in Environmental Health

99% - Well Surveillance/SUPER Act Program  
97% - Swimming Pool Program  
94% - Limited Use Water Program

## Healthy Start

The Healthy Start Program services include prenatal, childbirth and breastfeeding education and support, smoking cessation, safe sleep classes, nutritional counseling and community resource referrals. Healthy Start in Clay County served 1,446 pregnant women and 685 infants in 2013.

### Highlights

Biannual baby showers for participants  
Monthly Mom's support meetings featuring guest speakers  
Distributed 37 Pack and Plays to participants without cribs  
Completed Child Birth Educator training for three staff members  
Participated in three community health fairs



### Feed the Children

Staff from Healthy Start, Preparedness and Clay County Emergency Management assembled at the Home Depot on Brannan Field Road to pass out "Feed the Children" boxes of food and cleaning supplies. Home Depot contributed equipment and labor, Community Emergency Response Team volunteers managed traffic and the Red Cross provided drinks and snacks to the volunteers. Over 1200 boxes of food, supplies and water were distributed to local families in need.

## Women, Infants and Children (WIC)

WIC is a supplemental nutrition program serving 3,000 women, infants and children. WIC food vouchers contributed over \$2.5 million to the local economy through grocery/retail stores.

Staff continues to participate in health fairs. Nutrition-related games are being incorporated during health fairs to provide nutrition information to the community. Clay County WIC partnered with Florida universities and became a preceptor site for future registered dietitians.

The WIC breastfeeding program offered classes, support groups and after-hours breastfeeding support services. WIC is hosting their first baby shower in Spring 2014 partnering with Healthy Start and local hospitals. This event is designed to increase breastfeeding rates in the community.

## Preparedness

Staff participated in the Clay County EOC exercise to discuss the coordination of Mass Dispensing Clinics to provide medication to the population and participated in a hands-on drill to practice dispensing medications. Preparedness staff participated in the statewide hurricane exercise. Those registered in the county's vulnerable population database were contacted and their information was updated. A vulnerable population assessment was completed to identify populations that may need additional assistance in response to a natural disaster. Managers participated in a tabletop exercise to plan for Continuity of Operations (COOP) following a loss of a facility.

## Social Services

Clay CHD social workers performed a variety of activities and functions ranging from direct service to population-based public health planning and program administration. Our social workers conduct eligibility screening for our clinical services and provided 4,401 new screenings. They provided assistance with Medicaid, family planning waivers, food stamps, Social Security Disability, vocational rehab, housing, food banks and clothes closets.



### Diabetic Counseling Classes

Classes addressing diabetes care are offered by a certified diabetes educator. Blood sugar screening, cholesterol screening, height and weight, a healthy snack and door prizes are offered. The classes are: Diabetes and the Importance of Physical Activity; Healthy Eating and Monitoring Blood

Sugar, Medications and Follow-up Care.

## We Care

The We Care program has 46 providers who provided free services for eligible residents at an estimated value of \$578,999 in uncompensated care. In addition, four volunteer physicians provided over 500 hours of service at a value of \$84,770.

## Vital Records

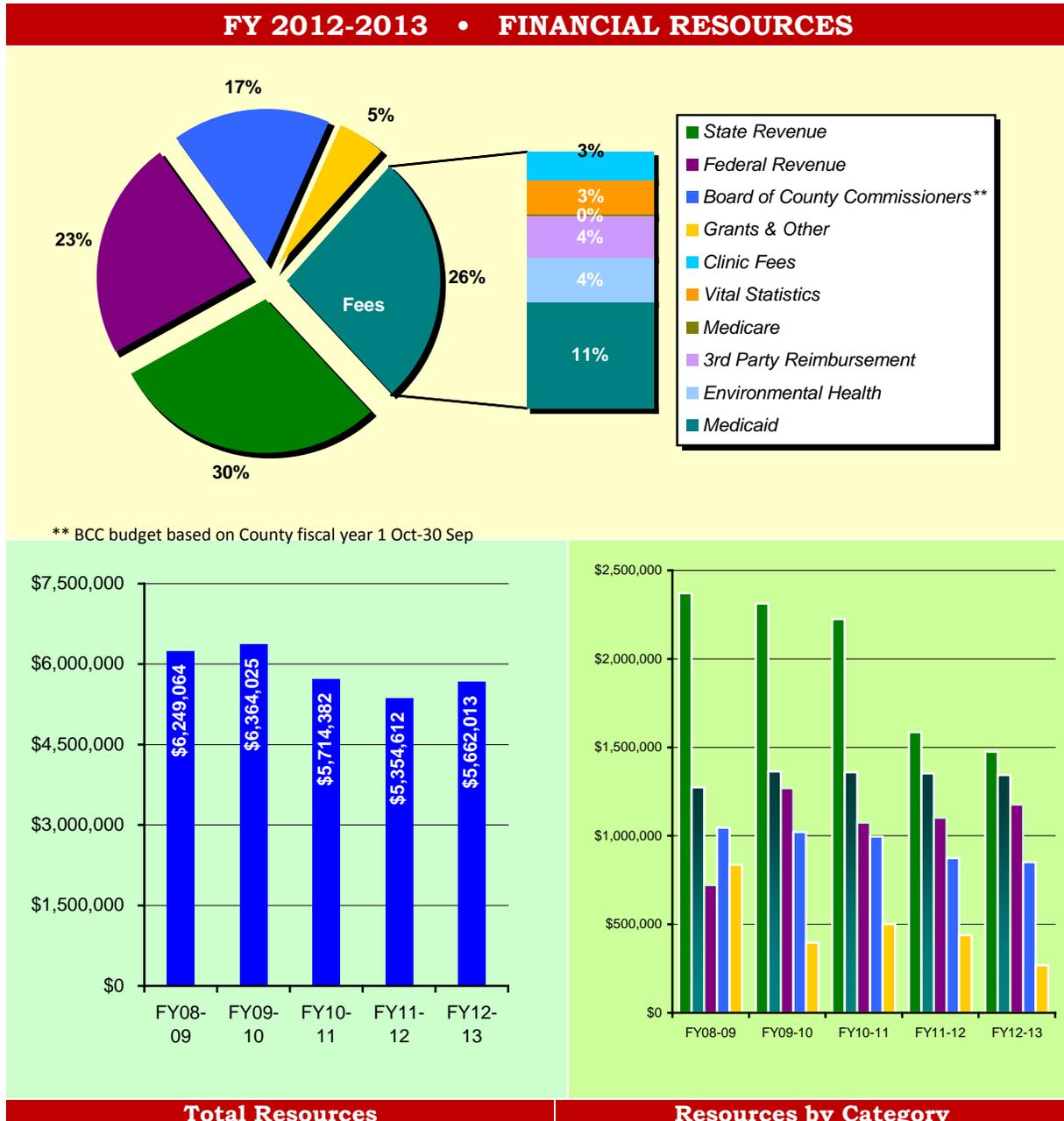
Birth and death records are filed electronically and certified copies are available. Birth records are available from 1917 to present and death records are available from 2009 to present.

Births 2159 - Birth certificates issued 4,203

Deaths 1605 - Death certificates issued 13,446

## Administrative

Our customer satisfaction rate meets or exceeds expectations 96% of the time and we respond 100% within one business day to complaints. Our human resource office reviewed 1,139 applications for employment and hired 19 new staff members. Staff migrated from a paper performance evaluation to an electronic evaluation system. The information technology department answered 1,743 help desk tickets.





Signage for all Buildings

Main Office  
1305 Idlewild Ave.  
PO Box 578  
Green Cove Springs, FL 32043  
904-529-2800 Fax – 529-2802

Epidemiology/Communicable Disease 24/7 Reporting – 529-2800

Vital Statistics – 529-2845  
1305 Idlewild Ave.

Healthy Start  
301 S. West Street

Environmental Health – 278-3784  
477 Houston Street

Women, Infants and Children (WIC) – 272-3177  
1845 Town Center Blvd.  
Building 100, #115  
Fleming Island, FL 32003

Medical Clinic – 272-3177  
3229 Bear Run Blvd., Orange Park, FL 32065

[www.healthyclaycounty.com](http://www.healthyclaycounty.com)