

Annual Report

2024-25

Florida Department of Health in Clay County



Table of Contents

MISSION

To protect, promote, and improve the health of all people in Florida through integrated state, county, and community efforts.

VISION

To be the healthiest state in the nation.

ICARE VALUES

Innovation
Collaboration
Accountability
Responsiveness
Excellence

Health Officer Message.....	3
Administrative Services	
Fiscal and Budget.....	4
Vital Statistics.....	5
Environmental Public Health.....	6
Clinical Services	
School Health Services Program.....	7
Disease Prevention and Control.....	9
Clinic.....	11
Women, Infants, and Children (WIC) Program.....	13
Community Health Services.....	15
Overdose Data to Action Initiative.....	18
Data-Driven Decision-Making.....	18
Community Health Improvement Plan.....	19
Emergency Preparedness.....	20
2024-2028 Strategic Plan.....	21
Creating a Cohesive Team.....	21
Focusing on Quality Improvement.....	21

1845 Town Center Blvd., Buildings 400 and 600, Fleming Island, FL 32003
904-529-2800
Clay.FloridaHealth.gov

The Florida Department of Health in Clay County (DOH-Clay) is a state agency in partnership with county government. This annual report summarizes accomplishments and activities of DOH-Clay for the period of July 1, 2024- June 30, 2025.

*If any information or data does not fall within this fiscal year range, the varied timeframe will be indicated in a footnote.

Health Officer Message



“Collaboration is the cornerstone of our efforts to build a healthier community.”

*- Heather Huffman, MS, RDN,
LD/N, IBCLC*

Health Officer and Administrator

Dear Clay County community partners,

As we look back on the past year, I am proud of what we have achieved together. We successfully launched our five-year strategic plan, aimed at ensuring our programs and services have a greater reach. Throughout the plan's first year, we made significant progress in our four priority areas: population health, customer experience, community awareness, and systems and processes.

Additionally, we hosted the 2024-2028 Community Health Improvement Plan (CHIP) annual meeting, where we celebrated the successes of its first year. It was inspiring to see the dedication of our community partners and how our combined efforts are making a positive difference in improve the health of our community.

This past year also marked our one-year transition of consolidating nearly all our services at our Fleming Island location. This move has not only improved our operational efficiency but has also encouraged greater collaboration across departments, enhancing our ability to serve our community effectively.

Looking ahead, we remain focused on our strategic goals and the CHIP objectives. I am confident that with your continued support and engagement, we will achieve even more in the coming year.

Thank you for your trust, collaboration, and partnership. Together, we are building a healthier future for our Clay County residents.

Sincerely,

A handwritten signature in dark ink that reads "Huffman".

Heather Huffman

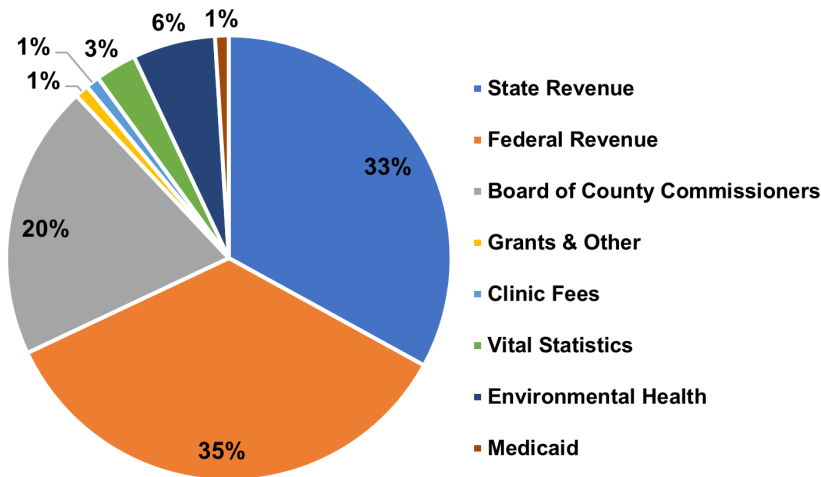
Administrative Services

Fiscal and Budget

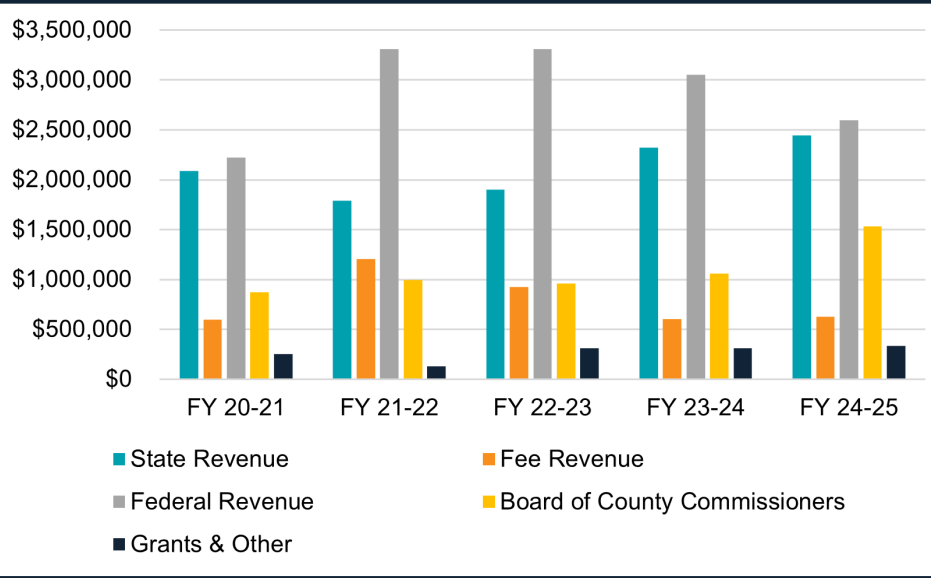
The Florida Department of Health in Clay County (DOH-Clay) is a state agency that relies on federal, state, and local county government funding to help support its public health programs and services. Additional revenue is received through contracts and grants, state and county fees, and payments from Medicaid programs.

Our business office provides budgeting and accounting services for all health department programs within DOH-Clay. The categories of responsibility include accounts payable, accounts receivable, asset management, banking, billing, budget, contracts, procurement, purchasing card management, and travel system administration.

Financial Resources

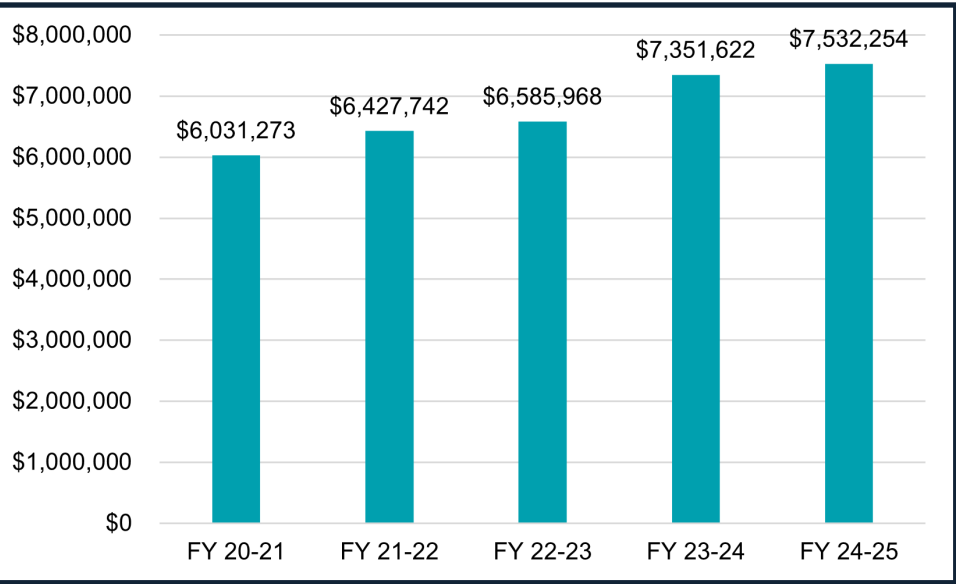


Resources by Category



Administrative Services

Fiscal and Budget continued



Total Resources

Vital Statistics

1845 Town Center Blvd., Building 400, Fleming Island, FL 32003
Open 8 a.m.- 4:30 p.m.
904-529-2800

DOH-Clay offers birth and death certificates. Collaboration with VitalChek.com has also been established to accept credit card orders for birth and death certificates, and offers overnight delivery.

Birth Certificates

Births in the state of Florida from 1917 to present are available. You must be 18 years or older or the parents of legal representative.

Death Certificates

Certified copies for deaths in the state of Florida from 2009 to present are public record. Only immediate family may obtain the cause of death certificate.

For changes made to a certificate, contact:
Bureau of Vital Statistics
1217 Pearl St., Jacksonville, FL 32202
904-359-6900, ext. 9000
VitalChek.com

Applications	Number of Services	Fees Collected
Birth Certificates	5,860	\$56,136
Death Certificates	17,995	\$184,406

Environmental Public Health Services

The Environmental Public Health Program is the regulatory branch of DOH-Clay. The goal is to protect the health of the citizens through education and enforcement of public health laws. Environmental Public Health continuously works with owners/operators to achieve compliance with all statutory laws and administrative rules.



Environmental Public Health
County Administration Building
477 Houston St., 3rd Floor
Green Cove Springs, FL
904-278-3784

PROGRAM AREA	NUMBER OF SERVICES
Biomedical waste	475
Body piercing	13
Tattoo	69
Environmental health initiatives	223
Food	457
Lead investigations	*
Group care	313
Limited use water	346
Safe drinking water systems (Non-DOH)	*
Migrant labor camps	8
Mobile home parks/camps	25
Septic inspections (OSTDS ¹)	484
OSTDS operating permit inspections	171
OSTDS plan review	463
OSTDS service permit inspections	1
OSTDS permits issued	639
OSTDS site evaluations	323
OSTDS abandonment inspection	1
OSTDS complaint investigations	77
OSTDS enforcement	0
OSTDS re-inspection	28
Swimming pools	506
Tanning	20
Private wells	650
Small quantity generator	40
Non-program complaints	5
Water pollution (HAB)	*
Total	5,337

Services include inspections, re-inspections, site evaluations, incomplete site visits, investigations, plan reviews, sample collection, and enforcement actions.

* No direct service. Time only.

Lead = 1 hour; SDWA = 3.5 hours; Water pollution (HAB) = 4.5 hours

¹Onsite Sewage Treatment and Disposal System (OSTDS)

Clinical Services

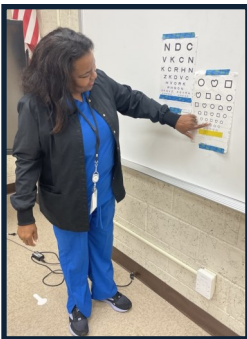
School Health Services Program

DOH-Clay's School Health Services Program is a collaborative partnership between DOH-Clay and Clay County District Schools. DOH-Clay is responsible for the administrative oversight of the program per section 381.0056, Florida Statutes. Services are provided in accordance with the local School Health Services Plan, which is jointly developed by DOH-Clay, Clay County District Schools, and the School Health Wellness Advisory Council.

The goal of school health services is to ensure that students are healthy and ready to learn.

Core services include:

- Nursing assessments
- Health counseling
- Referrals and follow-up for suspected or confirmed health issues
- Individualized health care plan development
- In-school care management for chronic and acute health conditions
- Vision, hearing, scoliosis, and growth and development screenings
- Preventative dental screenings and services
- First aid and emergency health services
- Communicable disease prevention and intervention



The School Health Services Program provides basic services to all students in the **45 public schools** in Clay County. DOH-Clay also partners with **22 private schools**, ensuring school health immunization

requirements per section 1003.22, Florida Statutes, are being met, as well as assisting with mandatory health screenings, as requested.

Services Provided in School Health Rooms	Number of Services
Registered Nurse Assessment	134,222
Licensed Practical Nurse Encounter	39,164
Paraprofessional Encounter	53,653
Consultations	81,257
Individualized Health Care Plans Developed	1,438
Complex Medical Procedures Performed	26,140
First Aid Administration	92,678
Medication Administration	65,011
ESE Staffing/Screening	2,062
Immunization Follow-up Services	698
Student Health Record Reviews	18,620
Child Specific Training Classes	1,285
Total	481,591

School Health Services Program Cont'd.

Health Screenings

Vision, hearing, scoliosis, and growth and development screenings are conducted in accordance with section 381.0056, Florida Statutes.

Vision and hearing impairment directly interfere with the learning process and are often detected during school screenings. A plan for follow-up is an essential component of the screening program and is provided in conjunction with the 2024-25 scope of work.

Clay County Students	Vision KG, 1st, 3rd, 6th Grades	Hearing KG, 1st, 6th Grades	Scoliosis 6th Grade	Growth and Development 1st, 3rd, 6th Grades
Students Screened	9,229	6,810	2,191	6,620
% of Students Screened	106.20%	106.32%	105.13%	104.96%

Clay County School-Based Sealant/Preventative Program

The Florida Department of Health in Baker County provides dental services on DOH-Clay's behalf.

Services provided:

- Dental prophylaxis
- Dental exams
- Fluoride varnish treatments
- Oral hygiene instruction
- Nutrition counseling
- Tobacco counseling
- Dental sealants
- Silver diamine applications to decayed teeth

1,152
Clay County
students
received dental
services.

Clay County Schools	Number of Clients Served	Number of Services
Charles E. Bennett Elementary	105	445
Clay Hill Elementary	98	399
Grove Park Elementary	37	235
Keystone Heights Elementary	99	389
Lakeside Elementary	60	401
Middleburg Elementary	80	460
McCrae Elementary	51	336
Montclair Elementary	57	314
Orange Park High School	29	212
Ridgeview Elementary	77	373
S. Bryan Jennings Elementary	74	383
W.E. Cherry Elementary	319	1,171
Wilkinson Elementary	60	338
Wilkinson Junior High	6	69

Clinical Services

Disease Prevention and Control

The Disease Prevention and Control Division investigates, conducts surveillance, and provides guidance to control and prevent diseases.

Reportable Disease	Counts*
Babesiosis	1
Campylobacteriosis	32
Carbon Monoxide Poisoning	1
Coronavirus	3,344
Cryptosporidiosis	1
Dengue Fever	1
Ehrlichiosis	1
Foodborne Illness Complaints	27
Giardiasis, acute	7
Haemophilus Influenza Invasive Disease	2
Hepatitis B, acute	10
Hepatitis B, chronic	29
Hepatitis B, pregnant women	2
Hepatitis C, acute	13
Hepatitis C, chronic	78
Hepatitis C, perinatal	1
Lead poisoning	24
Legionellosis	2
Lyme Disease	5
Meningitis, bacterial or mycotic	1
Pertussis	8
Rabies, possible exposures	357
Streptococcus Pneumoniae Invasive Disease	20
Salmonellosis	47
Scombroid poisoning	1
Shiga toxin-producing Escherichia coli	7
Shigellosis	4

TUBERCULOSIS PROGRAM

DOH-Clay provides a coordinated system of care for those persons identified to be

TB Services	Cases
Treated for active TB disease	4
Treated for latent TB infection	13
Provider outreaches conducted	26

at risk of contracting tuberculosis (TB) and/or those persons with active TB and their close contacts. Services include, but not limited to, risk assessment, screening, diagnosing, and medical management of TB.

World TB Day

World TB Day is observed on March 24, each year, to increase awareness of the world's deadliest infectious disease. This year, Disease Prevention and Control and Community Health divisions partnered to participate at the Clay Impact Train event at Grove Park Elementary. The division's tuberculosis nurse case manager was able to join with community partners to emphasize the importance of tuberculosis screening and testing in the community, along with highlighting the prevalence and risk factors of tuberculosis.



World AIDS Day

World AIDS Day has been observed every year on December 1 since 1988, by honoring the individuals who lost their lives to HIV/AIDS.

This year, our team hosted a moment of silence throughout DOH-Clay not only to honor the individuals we lost, but to focus on the continuing challenge of ending HIV/AIDS in Clay County. Included in this moment of silence was a candle display showing those we've lost over the last five years, a brief remembrance video, and an education session highlighting the HIV and Ryan White programs within DOH-Clay.



Our case managers also spent the day providing hygiene kits to our Ryan White clients and encouraged staff and community members to “know their HIV status.”

HIV Training with Clay Behavioral Health Staff

DOH-Clay provided HIV training to staff at the Clay Behavioral Health Center. The training used a comprehensive and engaging platform that equips health care professionals with up-to-date knowledge and practical tools for HIV prevention, care, and treatment.

Staff explored critical topics such as antiretroviral therapy advancements, stigma reduction, and effective patient communication strategies. Interactive discussions and real-life case study topics fostered collaboration and deepened understanding of best practices in managing HIV-positive patients.



The training emphasized the importance of compassion, confidentiality, and wrap-around services when delivering high-quality care to individuals with HIV.

Reported Sexually Transmitted Diseases and HIV	
Disease	Number of Cases
Chlamydia	697
Gonorrhea	233
Syphilis	48
HIV	17
Total	995

Clinical Services

The Clinic

1845 Town Center Blvd., Building 400, Fleming Island, FL

Open 8 a.m. - 5 p.m.

904-529-2800

46,169
Services

3,924
Clients

6,245
Visits

Staffing for our clinical services includes physicians, advanced practice registered nurses, registered nurses, licensed practical nurses, and clerical staff.

Services include:

- Family planning
- Immunizations
- Laboratory testing
- Breast and cervical cancer screening
- Prescription assistance
- School and sport's physicals
- Sexually transmitted infection screening, testing, and treatment
- HIV early intervention testing and treatment
- Tuberculosis screening and treatment
- Insulin and epilepsy medication distribution
- Refugee health

The Florida Department of Health, nationally accredited by the Public Health Accreditation Board, works to protect, promote, and improve the health of all people in Florida through integrated state, county, and community efforts.



**4,733
Services**

Laboratory Services

Laboratory services are available for established clients, at a reduced cost. Specimen draws can be done at the clinic or at a designated lab. Testing includes (but not limited to): HIV, specific point of care, early colon screening (clients 50 years old and older, sexually transmitted infections, and provider ordered testing and annual labs.

**742
Exams/
Physicals**

School Entry Exam and Sports Physicals

School entry exams and sport's physicals are available for children and teens, pre-k through 12th grade.

**270
Services**

Tuberculosis Screening

TB testing is available as a walk-in service for school or employment requirement. Clients with positive results are referred to our TB Program for evaluation and follow-up services.

**293
Services**

Primary Care

Services, provided to uninsured clients, include: treatment of acute and chronic health conditions, breast and cervical cancer screening (includes physical exam, PAP test, and screening mammogram referral), and prescription assistance for clients to obtain up to a three-month supply of medication at reduced rate or no cost.

**18,667
Services**

Family Planning

Provides education and information on sexual health, positive pregnancy outcomes, and family planning. Services include: education, counseling, pregnancy testing, and STI screening, testing, and treatment.

**15,738
Services**

Immunizations

Immunizations available for school entry.

**5,776
Services**

Sexually Transmitted Disease/Infection (STD/STI)

Individuals who are contacts to STIs may be tested and or treated at no cost. HIV post exposure prophylaxis education is given. Persons who test HIV positive are offered to start immediate treatment.

Women, Infants, and Children (WIC) Program

WIC is a federally funded nutrition program that provides monthly healthy food packages, nutrition education and counselling, breastfeeding support, and referrals for health care and community services at no cost.

DOH-Clay's WIC Program has two locations:

Fleming Island location:

Monday-Friday, 7 a.m.-5 p.m.
1845 Town Center Blvd., Building 400,
Fleming Island, FL
904-272-3177

Keystone Heights location:

1st and 3rd Wednesdays of each month, 8:30 a.m.-4 p.m.
7412 State Road 21, Keystone Heights, FL
904-272-3177

4,317

Monthly average of
women, infants, and
children served by WIC
(July 2024-April 2025).

\$2,850,615

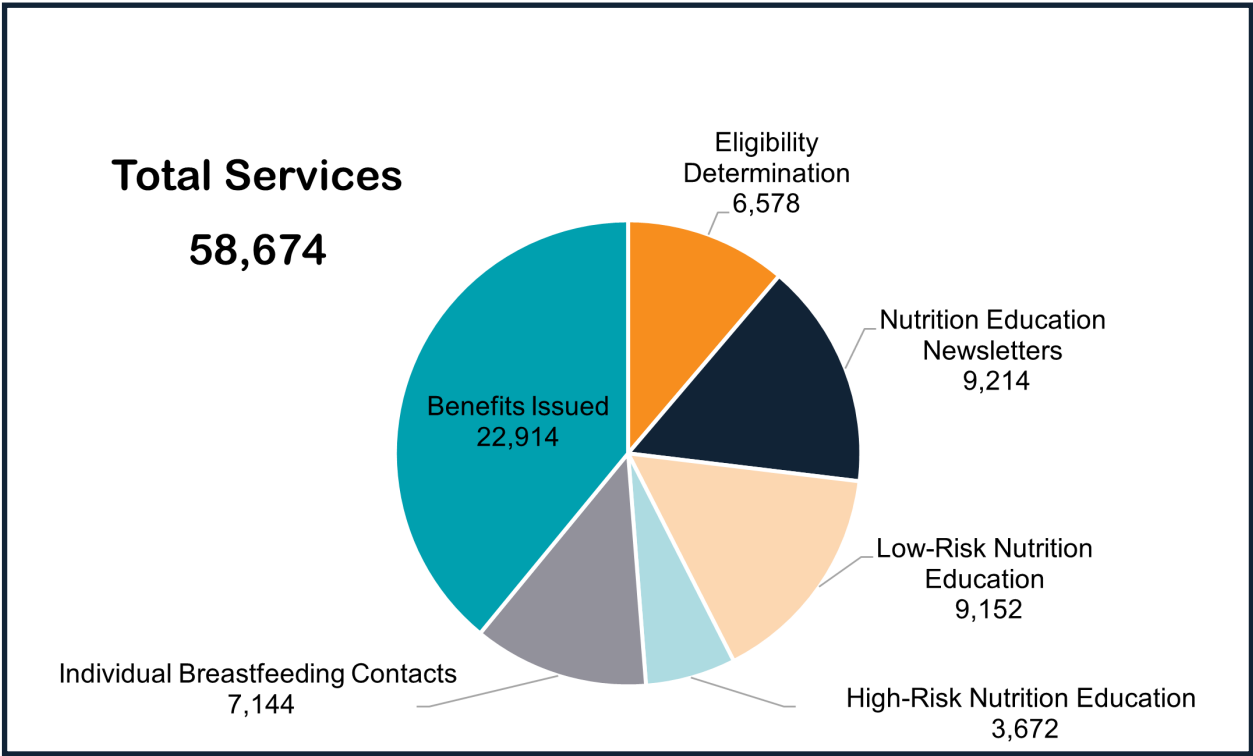
Yearly total in WIC
benefits at authorized
grocery stores.

50%

Percent of women
enrolled in WIC
services within the first
trimester.

87%

Percent of WIC mothers
who initiated
breastfeeding.



WIC in the Community

WIC participated in local health fairs and other community events such as Impact Clay Train and Touch-a-Truck where WIC staff shared information on WIC enrollment, health care referrals, safe sleep practices, and breastfeeding and nutrition education.

Community Baby Shower

In August, DOH-Clay's WIC Program, along with **20 dedicated community partners** including **Ascension St. Vincent's Clay Hospital** and the **Clay County Library**, provided education and resources to more than **300 new and expectant mothers**. The day was filled with excitement, featuring wonderful door prizes, fun raffles, and a generous supply of diapers for families.

"This Community Baby Shower started three years ago with 75 moms and 12 community partners. This year, we welcomed more than 300 moms and 20 community partners. It has been amazing to see its growth year after year."



Big Latch On

In April, WIC joined **Ascension St. Vincent's Clay Hospital** and **Healthy Start** in hosting the Big Latch On. **More than 14 women** came out to participate this simultaneous breastfeeding event.

Breastfeeding

The Warmline provides dependable breastfeeding information and support to breastfeeding WIC clients. All calls and messages are responded to within 24 hours, seven days a week.

904-460-5424

49.27%

Infants at least 26 weeks old breastfed for at least 26 weeks.
Increase of 3.65%.

42.81%

Breastfed infant enrollees.
Decrease of 1.08%.

24.54%

Infants at least 26 weeks old fully breastfed for at least 26 weeks.
Increase of 2.74%.

Community Health Services

Community health programs reflect both local needs and state-driven public health priorities. Select state initiatives serve as the guiding framework for our community health planning and implementation. These state initiatives include Florida Healthy Babies, Healthy Communities of Florida, and the Health Liaison programs.

Florida Healthy Babies

Our commitment to the goals of this initiative remains central to our mission of ensuring every baby in Clay County has the opportunity for a healthy start in life. In alignment with this initiative, education on safe sleep, breastfeeding, substance use, and sexually transmitted infections are among some of the ways DOH-Clay continues to address infant mortality. Community health staff provides support to three local OBGYN providers to increase the screenings for pregnant women who use alcohol or abuse substances.

Healthy Communities of Florida

DOH-Clay continues statewide collaboration to work toward being healthier, with the goal of reducing death and disability due to chronic diseases. Adopting healthy behaviors such as eating nutritious foods, controlling portion sizes, being physically active, and avoiding tobacco use can prevent or control the devastating effects of chronic diseases.

Community health activities promote awareness and share local resources about chronic disease prevention programs throughout Clay County. Promotion of Go Nutrition and Physical Activity Self-Assessment for Child Care to early childhood education centers continues and **staff has visited nearly 20 sites** to encourage enrollment in the program and provide technical assistance. Instilling healthy habits early on can prevent early onset of chronic conditions.

Health Liaison Program

This program aims to improve health outcomes across Clay County by engaging with communities through education, partnerships, and outreach. DOH-Clay increased the total number of outreach events attended this fiscal year in an effort to increase education and access to resources. **Staff distributed 30 A1C test kits**, a crucial tool for diagnosing and monitoring diabetes and prediabetes.

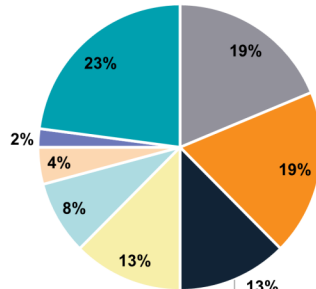


Health Education, Outreach Efforts, and Highlights

48 presentations

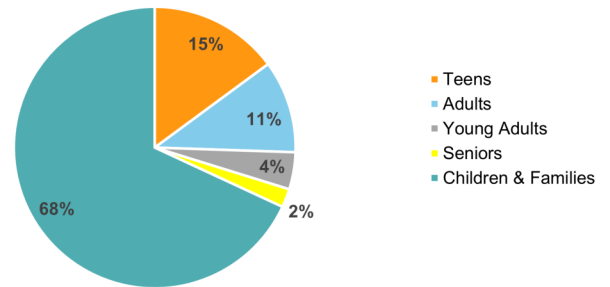
Presentation Topics

- Stress Management & Mental Health
- Nutrition
- Healthy Habits
- Summer Safety
- Healthy Relationships
- STI/HIV
- DOH Services
- Chronic Diseases



47 health fairs/expos

Health Fair/Expo Audience



DOH-Clay Launches “Healthy Tales: Story Hour with the Health Officer”



DOH-Clay launched “Healthy Tales: Story Hour with the Health Officer,” a fantastic new initiative in partnership with the **Clay County Library** system. Each month, DOH-Clay staff visit a different library to bring a special story time experience designed just for children, focusing on health and nutrition.

170 books donated

Books include “The Very Hungry Caterpillar” by Eric Carle and “I Will Never Not Ever Eat a Tomato” by Lauren Child. Children leave with their own copy of the book, and a book is also donated to the library. This series is part of our CHIP initiative, which aims to promote healthy lifestyle behaviors and combat obesity in our community.



“As part of our CHIP initiative focused on lifestyle behaviors, we are empowering young minds through nutrition education—one story at a time. This is the first step toward a healthier future.”

- Heather Huffman

Division of Community Health Highlights



Impact Clay Train: Community Health fitted and distributed **143 helmets** to children.

St. John's River State College Wellness Fair: Community Health educated students on the importance of healthy relationships.

Mission of the Dirt Road's Community Class: Community Health taught line dancing classes to promote movement and physical activity in relation to heart health to more than 20 individuals.



Orange Park Elementary's Summer Safety Week: Community Health provided summer safety lessons including, sun safety, water safety, outdoor safety to more than **70 fourth grade students**.

Keep Our Kids Safe

DOH-Clay held a "Keep Our Kids Safe" event in April as part of Hot Car Death Awareness Month. This free community event offered free car seat checks, bike helmet fittings, and educational resources.



Impact Clay awards DOH-Clay an award for participation in all Impact Clay Train events.

Overdose Data to Action Initiative (OD2A)

DOH-Clay continues to advance opioid overdose prevention efforts through the Overdose Data to Action (OD2A) initiative. Over the past year, we have strengthened partnerships, expanded outreach, and provided critical resources to reduce the impact of substance use throughout the community. We continued to lead monthly Opioid Prevention Taskforce meetings and participated in the Northeast Florida Drug Epidemiology Network, presenting overdose data to inform prevention strategies.

<div>42</div> <div>Clinical outreach visits with providers</div>	These visits focus on safer opioid prescribing, non-pharmacologic alternatives, and overdose prevention. These visits included the distribution of naloxone kits and Deterra disposal bags, along with training on safe tapering practices.
<div>11</div> <div>Narcan Thursdays</div>	In partnership with the Clay County Paramedicine Program, DOH-Clay hosted 11 “Narcan Thursdays,” offering free naloxone, overdose response education, and resources for treatment.
<div>44</div> <div>Events and Presentations</div>	Community engagement remained a priority with participation in 35 outreach events and nine educational presentations at schools, faith-based groups, and recovery events. In total, 94 naloxone kits (188 nasal sprays) were distributed.

Data-Driven Decision-Making

A variety of data systems are leveraged to produce insightful reports and presentations for DOH-Clay’s Community Health and Disease Prevention and Control divisions. Each month, emergency management services data from Florida’s Emergency Medical Services Tracking and Reporting System (EMSTARS) and emergency department data from ESSENCE-FL, a bio-surveillance system to monitor for potential disease outbreaks. The data is analyzed to generate a comprehensive drug trend report. These findings are presented at the monthly Opioid Prevention Taskforce and Drug Epidemiology Network meetings, equipping community partners with actionable insights.

Ahead of each quarterly CHIP meetings, a detailed report is compiled for lifestyle behaviors and behavioral health workgroups. ESSENCE-FL death and emergency department data, Florida Health Charts, and EMSTARS are used to indicate leading causes of death, chronic disease prevalence, and mental health trends within the community.

Community Health Improvement Plan Brings the County Together

Clay County's Community Health Improvement Plan (CHIP) is an ongoing collaborative effort that ties in health data and community input from the Community Health Assessment (CHA) and community partnership, working together to improve the health and well-being of Clay County residents.

Based on the 2023 CHA, three priorities were identified by Clay County residents and community-based organizations:

- Lifestyle behaviors
- Behavioral health
- Health care access

Each priority area is designated a workgroup that meets quarterly to receive updates on objectives and engage in conversations surrounding the respective topic.

The success of our public health efforts is rooted in the power of partnerships, with 41 organizations continuing to collaborate to build healthier, stronger communities. Moving forward, DOH-Clay remains committed to nurturing these relationships and expanding our collective impact.

A One-Year Update Shows Progress

Clay's CHIP cycle started March 2024 and plans to conclude December 2028. Marking the one-year cycle of this CHIP, an annual meeting was held to discuss the progress made over the past year. At this public community event, an overview of the CHIP was given, updates were provided by the CHIP workgroup chairs, and a question and answer session was conducted with the attendees.



More than 40 community partners and Clay County residents attended this event.

Emergency Preparedness

2024 Back to School Event

Once again, our Back-to-School Health and Wellness event at the Clay County Fairgrounds was a tremendous success, thanks to the resilience of our staff. Despite being reduced to just seven days due to Hurricane Debby, we still **served 560 returning students of Clay County schools.**

Emergency Response

During the year, DOH-Clay employees were activated for numerous responses. During Hurricanes Debby, Helene, and Milton our staff established the special needs shelter at Lake Asbury Junior High School. During these activations, we had a total of 109 staff members respond to help our community's most vulnerable during the storms, sheltering 17 clients during these activations. For the first time, staff had to respond to a winter weather system, prompting them to adjust response to account for the adverse weather conditions and cold temperatures.

Special Project Funding

DOH-Clay was awarded a \$23,000 public health emergency preparedness grant to assist with purchasing the required equipment for an activation of the special needs shelter. Additional 10-liter oxygen concentrators and various supplies were obtained to assist with our mission "To protect, promote, and improve the health of all people in Florida."

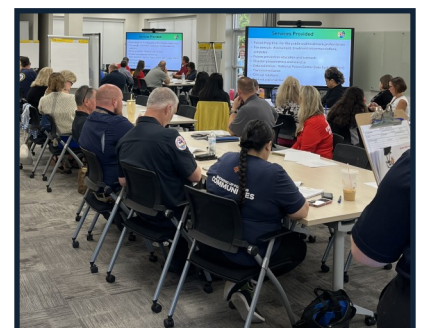
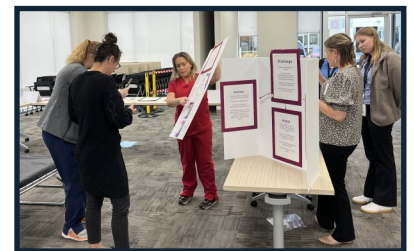
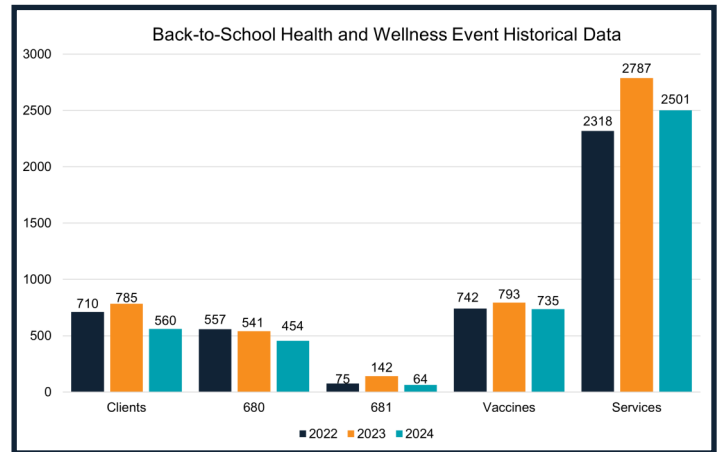
Exercise and Training

Throughout the year, DOH-Clay conducted and participated in various exercises and trainings to ensure a well-equipped team ready to respond. We participated in numerous workshops which ranged from the Clay County and Florida Department of Emergency Management Integrated Preparedness Planning Workshops to tabletop exercises that allowed for the open collaboration with key members of our response teams during a wide range of response.

In preparation for the upcoming hurricane season, we conducted nurse refresher training which allowed for all the staff to refresh their skills in basic lifesaving skills, emergency oxygen administration, and body mechanics.

We participated in various conferences to gain lessons learned from our statewide partners during the Florida Emergency Preparedness Association, 2025 Florida's Training for Emergency Management, and the Bureau of Preparedness and Response planners conference.

The first ever Northeast Florida CHEMPACK Tabletop was hosted at DOH-Clay to ensure preparedness and rapid response to a chemical incident. The focus of the tabletop exercise was to bring together all our stakeholders to collaboratively discuss, practice, and assess our CHEMPACK plans and procedures.



2024-2028 Strategic Plan Drives Progress

The DOH-Clay strategic plan was released in August 2024, and outlines our goals and priorities for the next five years. The plan aligns efforts with our mission and vision to strengthen our community impact and enhance the services we provide. The strategic plan identifies four priority areas and aligns with state and national goals:

Priority 1: Population Health

How does DOH-Clay improve and maintain optimal health and health outcomes with the people in Clay County?

Goal: Foster an environment where all individuals in Clay County work together to live long, healthy lives.

Status: On-track and in progress

Priority 2: Customer Experience

In what ways can DOH-Clay create a positive experience through the local public health system to improve customer satisfaction?

Goal: Consistently deliver exceptional customer experiences.

Status: On-track and in progress

Priority 3: Community Awareness

How does DOH-Clay build community awareness, confidence, and trust with the local public health system?

Goal: Empower our communities to make healthier life choices in all aspects of their life.

Status: On-track and in progress

Priority 4: Systems and Processes

How does DOH-Clay foster a culture of continuous improvement for systems and processes?

Goal: Build and retain a more satisfied, competent, and productive workforce.

Status: On-track and in progress

Creating a Cohesive Team

In February, all DOH-Clay supervisors completed the DiSC assessment, a personal evaluation tool designed to enhance teamwork, communication, and productivity in the workplace. These profiles are used to drive organizational change and foster lasting behavioral improvements. This assessment is a key component of our workforce development plan, aimed at helping supervisors understand various personality styles and how these differences can effectively collaborate in a team environment. Following the assessment, a day-long facilitated workshop was held to deepen understanding and application of the DiSC insights to further strengthen team dynamics.

Focusing on Quality Improvement

DOH-Clay prioritizes quality improvement by holding the annual Quality Improvement Showcase. Seven projects were selected to be featured.

Showcase Feature: One notable example was the environmental public health team's initiative to address clerical staff's ability to answer questions related to tattooing, septic systems, and food hygiene. To address this improvement, they took the initiative and joined inspectors once a quarter to gain hands-on experience in the field, enhancing their understanding and equipping them to respond more effectively to client inquiries.